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**Thomas J. Stribling**  
Executive Director -  
Labor Relations

March 13, 2020

Mr. Jim Byrne  
Assistant to the Vice President  
CWA District 2-13  
230 S. Broad Street, Floor 19  
Philadelphia, PA 19102

Re: Telehealth

Dear Jim,

In furtherance of ongoing public health coronavirus containment efforts and consistent with recommendations from the CDC, effective immediately and until December 31, 2020, the Verizon Managed Care Network and Medical Expense Plan for Mid-Atlantic Associates will cover telehealth services at the same cost that applies to an office visit with a primary care physician for active and Pre-Medicare retirees. This agreement is without precedent with respect to any other matter. The Parties agree to meet on a date in the future to discuss making Telehealth a permanent feature of the Plan. Please indicate your agreement by signing below.

Very truly yours,

Thomas J Stribling  
Executive Director - Labor Relations

Agreed for the Union:

Date:

3/16/20